#### business **nbn**™

## **nbn**<sup>™</sup> transition methodology

# Planning your transition to the **nbn**<sup>™</sup> broadband access network

#### Welcome to your transition journey

Your  $\mathbf{nbn}^{\mathsf{TM}}$  Transition Manager is here to help you understand what the  $\mathbf{nbn}^{\mathsf{TM}}$  access network means for you and empower you in making decisions for your enterprise.

The transition methodology outlines the eight typical steps that **nbn** plans to take with you and your chosen service provider over the coming months to support you.\*



#### Discover a shared understanding

In order to... shift from reactive to proactive decision making

#### Collaborate on the art of the possible

In order to... understand transition and what it means for your enterprise and locations

### Jointly gather requirements

In order to... map your situation into the **nbn**™ access network rollout

#### Collaborate to define the outcome

In order to... design a solution and transition plan that fits your enterprise

#### Agree to proceed with solution

In order to... help enable a smooth transition

#### 1

Your **nbn**<sup>™</sup> Transition Manager will engage with you (and your service provider) to help you understand your choices when transitioning your current services to services over the **nbn**<sup>™</sup> access network 2

**nbn** capture your context and analyse the locations list you shared with **nbn**  3

**nbn** will present to you how your locations may be affected by the transition and how access to these services could help enable your enterprise 4a

If you have additional complex needs and wish to proceed then **nbn** prepare for and run a joint kick-off

4k

If the initial analysis meets your needs **nbn** can proceed straight to preparing your transition plan 5

**nbn** will lead you through a series of workshops with your team and **nbn**™ subject matter experts (SMEs) to gather requirements 6

**nbn** then work through a second series of discussions to develop the solution design and transition plan for your enterprise /

**nbn** wrap up by presenting the results of our collaboration: your transition plan

**nbn** will then formalise the outcome with you

2

**nbn** plans to work with your service provider, involving you as needed, on the remaining details to help ensure a smooth transition

4b moves straight to 7