# **NBN Co Customer Collaboration Forum**

Leica Ison – General Manager, Product Development

Jim Hassell – Head of Product Development and Sales



#### Disclaimer

This document sets out NBN Co's proposals in respect of certain aspects of the National Broadband Network. The contents of this document represent NBN Co's current position on the subject matter of this document. The contents of this document should not be relied upon by our stakeholders (or any other person) as representing NBN Co's final position on the subject matter of this document, except where stated otherwise. NBN Co's position on the subject matter of this document may also be impacted by legislative and regulatory developments in respect of the National Broadband Network. All prices shown in this document are exclusive of any GST.

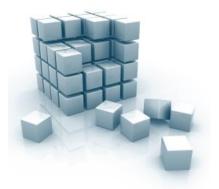


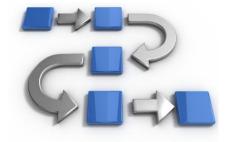
## NBN Co Product Update

Supporting Retail Differentiation



NBN Co Open for Business









## Product & Pricing Design

**Simplicity** 

**Uniform National Wholesale Access Pricing** 

**Innovation Through Flexibility** 

**Competition and Innovation** 

**Customer Focused Product Design** 

**Cost Recovery** 



# Four Simple Product Components & Pricing

#### Ethernet Bitstream

AT YOUR CUSTOMER'S PREMISES		CONNECTING TO YOUR CUSTOMERS		BUILDING YOUR SERVICE FOOTPRINT		CONNECTING TO NBN CO
User Network Interface UNI	+	Access Virtual Circuit AVC	+	Connectivity Virtual Circuit CVC	+	Network- Network Interface NNI
1GE interface at end user premises with an additional option for telephony support		Bandwidth options based on Traffic Class 4 with upgrade options – higher speeds, additional traffic classes (1-3)		Aggregation network with symmetrical committed bit rates with upgrade options – higher speeds; traffic classes based on Access Virtual Circuit requirements		1GE or 10GE interfaces with upgrade options

**Access Components** 

**Connectivity Components** 



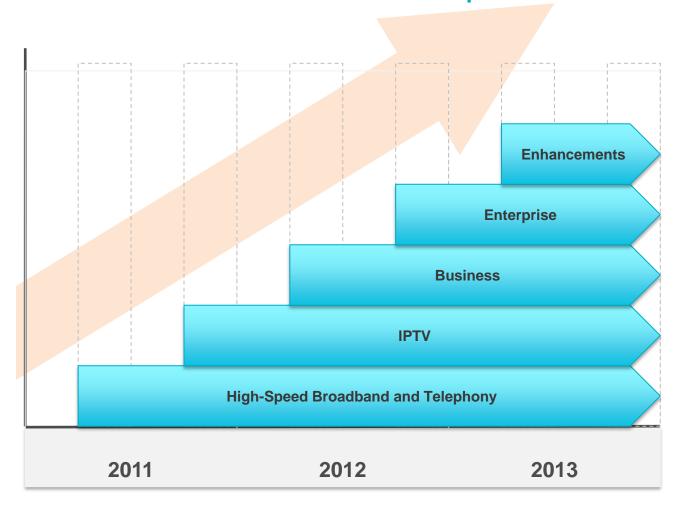
## Tools for Differentiation

Feature	Description			
Bandwidth options	Down and upstream line speed options			
Telephony Support*	Traffic Class 1 and UNI-Voice			
End User Experience	Access Seeker can determine contention levels for their customers and market segments			
Traffic Classes	4 traffic classes available over time, to partition and prioritise real time critical applications			
Redundancy options	Building higher reliability and resilience into the service offering			
Multicast	Supporting IP TV solutions			
Restoration options	Premium support structure for targeted retail offerings			

<sup>\*</sup> UNI-Voice is only available on Fibre

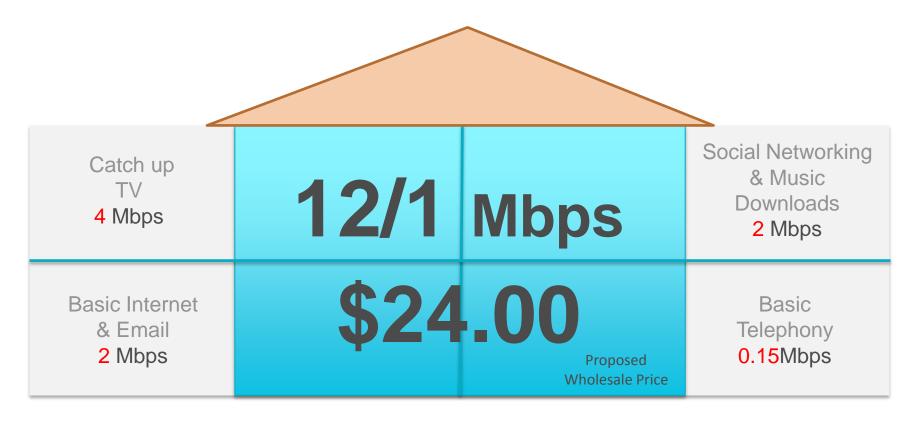


## Proposed Fibre Product Roadmap





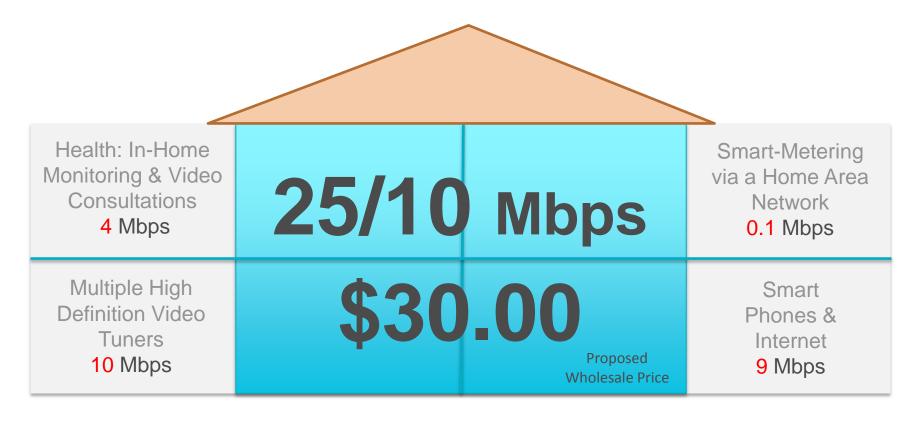
## The Online Home



1 Mbps upstream, 12 Mbps downstream; UNI-D; Traffic Class 1 and 4.



#### The Connected Home

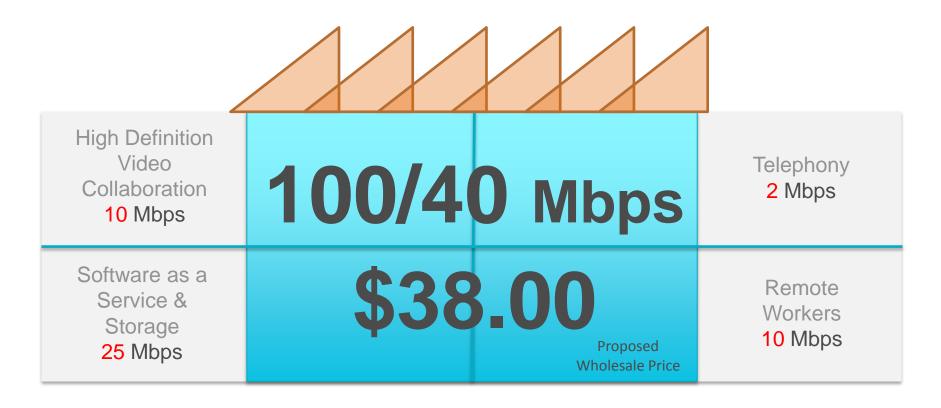


9 Mbps upstream, 24 Mbps downstream; UNI-D; Traffic Class 4 with 2 and 1, Multicast.



<sup>\*</sup> For pricing of additional features refer to Product and Pricing Overview – December 2010

#### The Online Business



40 Mbps upstream, 50 Mbps downstream; UNI-D; all 4 traffic classes



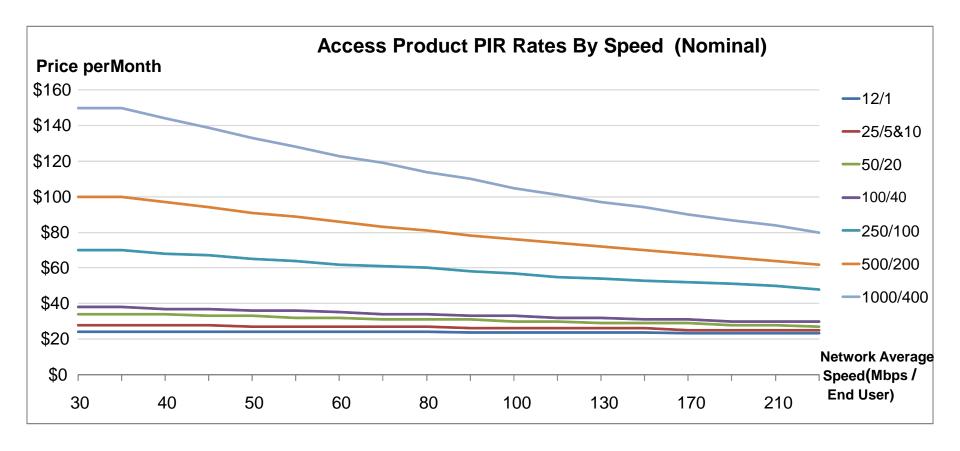
<sup>\*</sup> For pricing of additional features refer to Product and Pricing Overview – December 2010

## JIM HASSELL

Head of Product Development and Sales



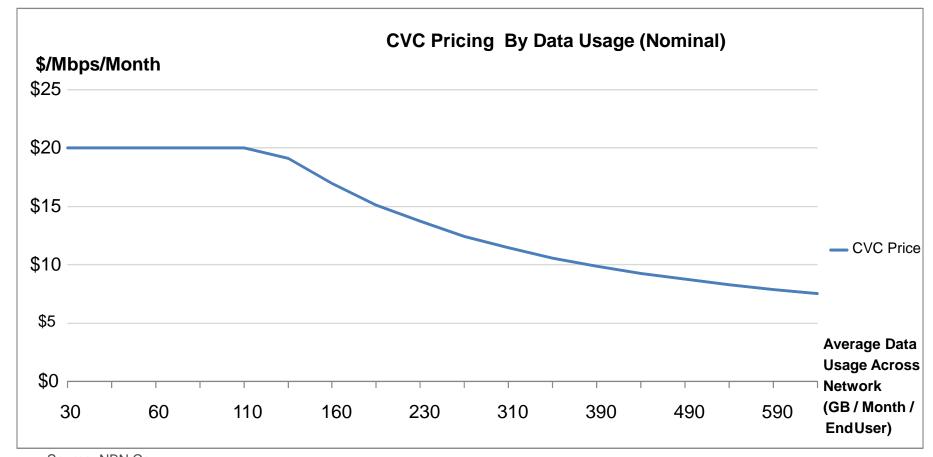
## Forecast Access Pricing Over Time

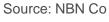


Source: NBN Co



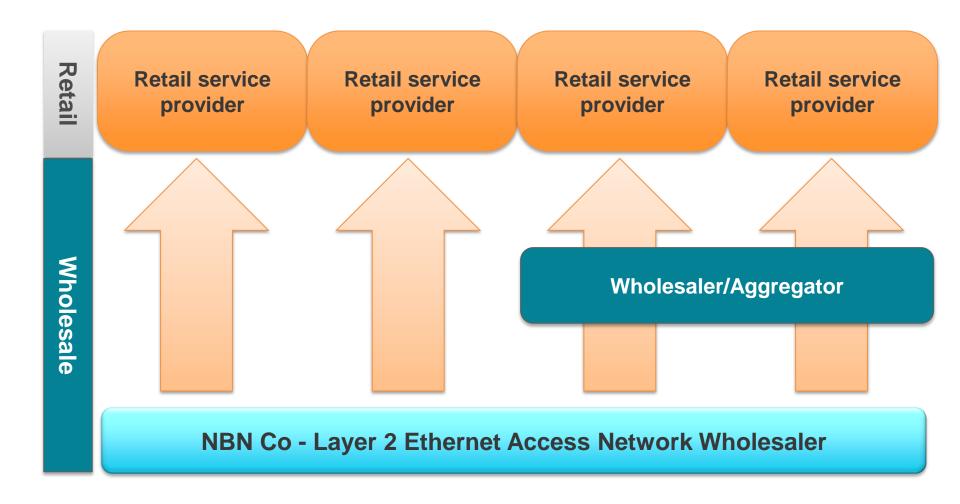
## Forecast Connectivity Pricing Over Time





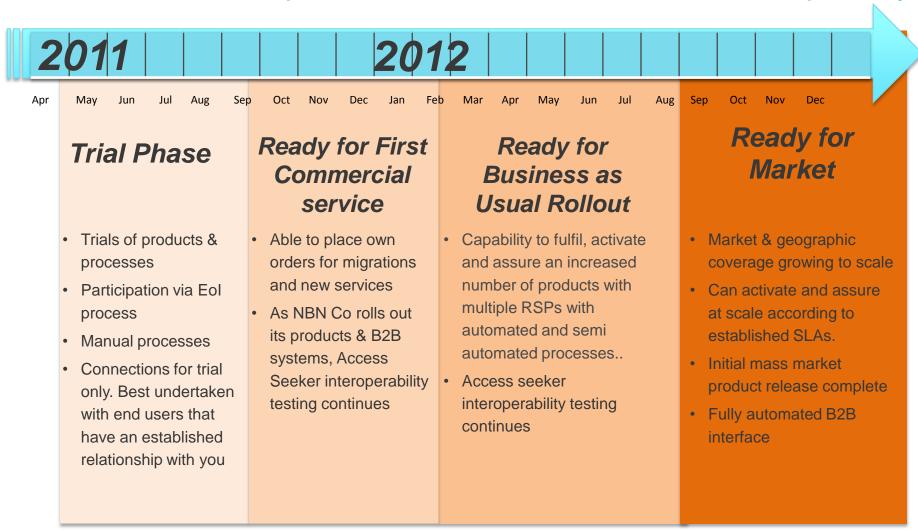


### Wholesale and Ketall Business Models





## Access Seeker experience as NBN Co increases capability

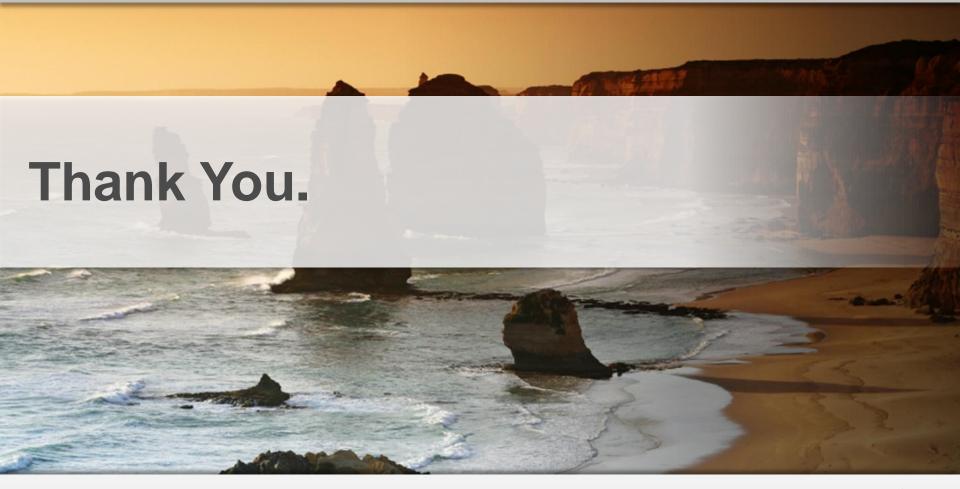




## Getting ready to be on the NBN.







#### Disclaimer

This document sets out NBN Co's proposals in respect of certain aspects of the National Broadband Network. The contents of this document represent NBN Co's current position on the subject matter of this document. The contents of this document should not be relied upon by our stakeholders (or any other person) as representing NBN Co's final position on the subject matter of this document, except where stated otherwise. NBN Co's position on the subject matter of this document may also be impacted by legislative and regulatory developments in respect of the National Broadband Network. All prices shown in this document are exclusive of any GST.

