

# NBN Co 2021 Sustainability Reporting Index



NBN Co's Environmental, Social and Governance (ESG) disclosures are guided by recognised global sustainability reporting frameworks and standards such as the Global Reporting Initiative (GRI) Standards 2016, Task Force on Climate-related Financial Disclosures (TCFD), and Sustainability Accounting Standards Board (SASB) Telecommunications Services Sustainability Accounting Standard.

This index provides a guide on where to find information on NBN Co's material topics in the Company's 2021 Sustainability Report, 2021 Annual Report, 2022 Corporate Plan or other publicly available document on the NBN Co website, as related to the GRI Standards and SASB Telecommunications Services Sustainability Accounting Standard reporting disclosures.

This is the first year that NBN Co has referenced GRI Standards and outlined how the SASB Telecommunications Services Sustainability Accounting Standard has been applied in reporting. As part of the Company's approach to maturing ESG disclosures, NBN Co will evolve future reporting where appropriate.

## GRI Index

NBN Co's corporate reporting references GRI Standards as outlined in the table below.

Specific content from the Standards that has been applied is also indicated, where a Standard has not been used in full.

*Note: \*indicates when a disclosure is partially addressed, and what specific content has been applied from the Standard.*

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Any request or inquiry to so use the Sustainability Reporting Index should be addressed to:

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## GRI Standards 2016

GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
<b>GRI 102: General Disclosures</b>				
<i>Organisational profile</i>				
102-1	Name of the organisation		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	About this report - p. 33
102-2	Activities, brands, products, and services		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	About NBN Co - p. 2  About NBN Co - inside front cover; How we create value - p. 16  About NBN Co - p. 3
102-3	Location of headquarters		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Corporate information - p. 66
102-4	Location of operations		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	About NBN Co - p. 2  About NBN Co - inside front cover  About NBN Co - p. 3
102-5	Ownership and legal form		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	About this report - NBN Co - p. 33
102-6	Markets served		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	About NBN Co - p. 2  About NBN Co - inside front cover  About NBN Co - p. 3



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
102-7	Scale of the organisation		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Chairman and Chief Executive Officer's message - p. 7 Sustainable financial growth - pp. 47-8 Financial Report - pp. 122-5, p. 145 Regulatory Report - Workforce statistics - p. 186
102-8	Information on employees and other workers	* 102-8 (a, b, d)	2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2021 Modern Slavery Statement - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf</a>	Regulatory Report - Workforce statistics - pp. 186-7  About NBN Co: structure, supply chain and operations - p. 4
102-9	Supply chain		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2021 Modern Slavery Statement - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf</a>	Financial Report - Our significant contractual arrangements and commitments - pp. 147-8  About NBN Co: structure, supply chain and operations and Modern slavery risks - pp. 4-6
102-10	Significant changes to the organisation and its supply chain	* 102-10 (a, ii)	2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Chairman and Chief Executive Officer's message - p. 8 Sustainable financial growth - p. 50
102-11	Precautionary Principle or approach		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Regulatory Report - Accordance with and contribution to Ecologically Sustainable Development (ESD) - pp. 182-3
102-12	External initiatives		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Supporting the UN SDGs - p. 6  About this report - pp. 2-3
<b>Strategy</b>				
102-14	Statement from senior decision-maker		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Chair and Chief Executive Officer message - p. 3



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
102-15	Key impacts, risks, and opportunities		<p>2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a></p> <p>2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a></p> <p>2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a></p>	<p>Customer experience and industry enablement – Challenges – p. 41; Risk management pp. 52–55; Corporate Governance Statement – Risk management – pp. 109–10</p> <p>Customers and Communities; The nbn™ network, Environment; People; Business practices – pp. 8–32</p> <p>2022 Corporate Plan – pp. 2–41</p>
<b>Ethics and Integrity</b>				
102-16	Values, principles, standards, and norms of behaviour		<p>2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a></p> <p>2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a></p> <p>Code of Conduct - <a href="https://www.nbnco.com.au/corporate-information/about-nbn-co/policies/corporate-policies">https://www.nbnco.com.au/corporate-information/about-nbn-co/policies/corporate-policies</a></p>	<p>Business practices – Our Code of Conduct and values – p. 31</p> <p>Purpose, strategy and values – pp. 14–15; Corporate Governance Statement – pp. 88–89</p> <p>General policies – Code of conduct</p>
102-17	Mechanisms for advice and concerns about ethics		<p>2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a></p> <p>Whistleblower Policy - <a href="https://www.nbnco.com.au/corporate-information/about-nbn-co/policies/corporate-policies">https://www.nbnco.com.au/corporate-information/about-nbn-co/policies/corporate-policies</a></p>	<p>Corporate Governance Statement – Whistleblower – p. 105</p> <p>General policies – Whistleblower policy</p>
<b>Governance</b>				
102-18	Governance structure		<p>2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a></p> <p>2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a></p>	<p>Corporate Governance Statement – pp. 96–101</p> <p>Business practices – Corporate governance – p. 30</p>
<b>Stakeholder engagement</b>				
102-40	List of stakeholder groups		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Our approach – p. 4
102-42	Identifying and selecting stakeholders		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Our approach – p. 4



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
<b>Reporting practice</b>				
102-45	Entities included in the consolidated financial statements		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Financial Report – p. 163
102-46	Defining report content and topic Boundaries	* 102-46 (a)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2020 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbnco2/documents/nbn%202020%20sustainability%20report.pdf">https://www.nbnco.com.au/content/dam/nbnco2/documents/nbn%202020%20sustainability%20report.pdf</a>	About this report – p. 33; Identifying what matters – p. 4 Identifying what matters – p. 12
102-47	List of material topics		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Material topics overview – p. 5
102-48	Restatements of information		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> The electricity contracted through the Company's first renewable power purchase agreement is 80GWh and is now equivalent to 19 per cent of NBN Co's forecast national electricity use in FY23 (an increase of 2 per cent from the original forecast published in 2020). This is due to forecast electricity use decreasing, based on updated forecasting undertaken in 2021.	FY21 Highlights – pp. 4-5
102-49	Changes in reporting		There were no significant changes in the list of material topics and topic Boundaries for this Sustainability Report.	
102-50	Reporting period		Year ended 30 June 2021	
102-51	Date of most recent report		Previous Sustainability Report – January 2021 (covering FY20)	
102-52	Reporting cycle		Annual	
102-53	Contact point for questions regarding the report		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Enquiries – p. 33
102-54	Claims of reporting in accordance with the GRI Standards		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	About this report – p. 33 This material references Global Reporting Initiative (GRI) Sustainability Reporting Standards 2016. Standards referenced and specific content applied is indicated in this reporting index.



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
102-55	GRI content index	* GRI 102-55 (a) (b) (i) (ii)	Sustainability reporting index – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-reporting-index-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-reporting-index-2021.pdf</a>	
102-56	External assurance	* GRI 102-56 (a)	2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Assurance approach – p. 33
<b>GRI 103: Mangement Approach</b>				
<b>Management Approach for material topics</b>				
<i>Social equity and economic contribution</i>				
103-1	Explanation of the material topic and its boundary	* GRI 103-1 (a)	2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Material topics overview – p. 5 Customers and communities – pp. 8-12
103-2	The management approach and its components		2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Material topics overview – p. 5 Customers and communities – pp. 8-12  Australia’s digital backbone – pp. 20–25 and pp. 28–29; First Peoples – p. 35; Customer experience and industry enablement pp. 38–41
103-3	Evaluation of the management approach	* GRI 103-3 (a) (ii)	2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Customers and communities – pp. 8-12  Australia’s digital backbone – pp. 20–25 and pp. 28–29; First Peoples – p. 35; Customer experience and industry enablement pp. 38–41
<i>Resilient network</i>				
103-1	Explanation of the material topic and its boundary	* GRI 103-1 (a)	2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Material topics overview – p. 5 The <b>nbn</b> ™ network – pp. 13-16
103-2	The management approach and its components		2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	Material topics overview – p. 5 The <b>nbn</b> ™ network – pp. 13-16  Australia’s digital backbone – pp. 26–27  Network resilience and performance – pp. 20-21



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
103-3	Evaluation of the management approach		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	The <b>nbn</b> ™ network – pp. 13-16  Australia’s digital backbone – pp. 26-27  Network resilience and performance – pp. 20-21
<b>Climate action</b>				
103-1	Explanation of the material topic and its boundary	* GRI 103-1 (a)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Material topics overview – p. 5 Environment – pp. 17-22
103-2	The management approach and its components		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Material topics overview – p. 5 Environment – pp. 17-22  Environmental responsibility – pp. 43-45
103-3	Evaluation of the management approach	* 103-3 (a) (ii)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Environment – pp. 17-22  Environmental responsibility – pp. 43-45; Regulatory Report – Our environment performance – p. 183
<b>Diversity and inclusion</b>				
103-1	Explanation of the material topic and its boundary	* GRI 103-1 (a)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Material topics overview – p. 5 People – pp. 23-28
103-2	The management approach and its components		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	Material topics overview – p. 5 People – pp. 23-28  A safe, inclusive and engaged workforce – pp. 30-37  Safety and inclusion – pp. 32-35



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
103-3	Evaluation of the management approach	* GRI 103-3 (a) (i) (ii)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	People - pp. 23-28 A safe, inclusive and engaged workforce - pp. 30-37 Safety and inclusion - pp. 32-35
<b>Transparent and accountable business</b>				
103-1	Explanation of the material topic and its boundary	* GRI 103-1 (a)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Material topics overview - p. 5 Business practices - pp. 29-32
103-2	The management approach and its components		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	Material topics overview - p. 5 Business practices - pp. 29-32 Corporate Governance Statement - pp. 88-111 Governance and transparency - p. 38
103-3	Evaluation of the management approach	* GRI 103-3 (a) (ii)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Business practices - pp. 29-32
<b>Economic</b>				
<b>GRI 201: Economic Performance</b>				
201-1	Direct economic value generated and distributed	* GRI 201-1 (a) (i) (iii)	2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Financial Report - p. 114
201-2	Financial implications and other risks and opportunities due to climate change	* GRI 201-2 (a) (i) (iv)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Environment - Managing NBN Co's energy use and emissions impact - pp. 18-19; Managing climate change risks - p. 20
201-4	Financial assistance received from government		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Financial Report - p. 125, p. 145, p. 165





Partial disclosure  
(indicating specific  
content applied  
from the Standard)

GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
<b>GRI 203: Indirect economic impacts</b>				
203-1	Infrastructure investments and services supported		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a>	Chairman and Chief Executive Officer’s message – p. 8; Australia’s digital backbone – pp. 20–25; Sustainable financial growth – pp. 49–50 Chairman and Chief Executive Officer’s message p. 7; Australia’s digital backbone – pp. 13–19
203-2	Significant indirect economic impacts		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2022 Corporate Plan - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/corporate-plan/nbn-co-corporate-plan-2022.pdf</a> 2021 Modern Slavery Statement - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf</a>	Improving digital inclusion and capability – pp. 9–10; Enabling economic opportunities – p. 12 Supporting the UN SDGs – p. 6 Australia’s digital backbone – pp. 13–14; p. 18; p. 23 Customers and industry – pp. 28–29 About NBN Co: structure, supply chain and operations – p. 4
<b>Environment</b>				
<b>GRI 302: Energy</b>				
302-1	Energy consumption within the organisation	* GRI 302-1 (e)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Managing NBN Co’s energy use and emissions impact – p. 18 Regulatory Report – Our Environment Performance – p. 183
<b>GRI 305: Emissions</b>				
305-1	Direct (Scope 1) GHG emissions	* GRI 305-1 (a) (g)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Managing NBN Co’s energy use and emissions impact – p. 18 Regulatory Report – Our Environment Performance – p. 183



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305-2	Energy indirect (Scope 2) GHG emissions	* GRI 305-2 (a) (g)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>  2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Managing NBN Co's energy use and emissions impact - p. 18  Regulatory Report - Our Environment Performance - p. 183
<b>GRI 306: Waste 2020</b>				
306-1	Waste generation and significant waste-related impacts		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Managing the impact of our waste - p. 22
306-2	Management of significant waste-related impacts	* GRI 306-2 (a)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Managing the impact of our waste - p. 22
306-3	Waste generated		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Managing the impact of our waste - p. 22
306-4	Waste diverted from disposal	* GRI 306-4 (a) (e)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Managing the impact of our waste - p. 22
<b>GRI 307: Environmental compliance</b>				
307-1	Non-compliance with environmental laws and regulations		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Protecting the environment and cultural heritage - p. 21
<b>Social</b>				
<b>GRI 403: Occupational Health and Safety 2018</b>				
403-1	Occupational health and safety management system	* GRI 403-1 (a) (ii)	2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>  2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	A safe, inclusive and engaged workforce - Health and safety - p. 36  Keeping our workforce safe - p. 26
403-2	Hazard identification, risk assessment, and incident investigation	* GRI 403-2 (a) (i) (ii) (d)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Keeping our workforce safe - p. 26



GRI Standard	Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location (including URL)	Page reference
403-5	Worker training on occupational health and safety		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Keeping our workforce safe - p. 26
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Keeping our workforce safe - pp. 26-27
403-9	Work-related injuries	* GRI 403-9 (a) (i) number of fatalities as a result of work-related injury (ii) number of high-consequence work-related injuries (excluding fatalities) (iii) rate of recordable work-related injuries (b) (i) number of fatalities as a result of work-related injury (ii) number of high-consequence work-related injuries (excluding fatalities) (iii) rate of recordable work-related injuries (e) (g)	2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a> 2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Keeping our workforce safe - p. 27 Our safety performance - pp. 181-182
<b>GRI 405: Diversity and Equal Opportunity</b>				
405-1	Diversity of governance bodies and employees	* GRI 405-1 (a) (i)	2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Board diversity - pp. 96-7
<b>GRI 409: Forced or Compulsory Labour</b>				
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labour	* GRI 409-1 (a) (ii) (b)	2021 Modern Slavery Statement - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-modern-slavery-statement-2021.pdf</a>	Modern slavery risks - pp. 5-6; Our approach to addressing risks of modern slavery - pp. 7-9
<b>GRI 418: Customer Privacy</b>				
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data		2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Protecting the privacy and security of our customer data - p. 31



## Sustainability Accounting Standards Board (SASB) Telecommunication Services Sustainability Accounting Standard

Topic and code	Reporting Requirements (Accounting Metrics Description)	Partial disclosure	Location (including URL)	Page reference
<b>Environmental Footprint of Operations</b>				
TC-TL-130a.1	<ol style="list-style-type: none"> <li>Total energy consumed</li> <li>Percentage grid electricity</li> <li>Percentage renewable</li> </ol>	* Total energy consumed reported	2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Managing NBN Co’s energy use and emissions impact – p. 18
<b>Data Privacy</b>				
TC-TL-220a.1	Description of policies and practices relating to behavioural advertising and customer privacy		2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>  2021 Annual Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>  Privacy Policy – <a href="https://www.nbnco.com.au/utility/privacy-policy">https://www.nbnco.com.au/utility/privacy-policy</a>	Protecting the privacy and security of our customer data – p. 31  Corporate Governance Statement – Privacy – p. 104
<b>Data Security</b>				
TC-TL-230a.1	<ol style="list-style-type: none"> <li>Number of data breaches</li> <li>Percentage involving personally identifiable information</li> <li>Number of customers affected</li> </ol>		2021 Sustainability Report – <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a>	Protecting the privacy and security of our customer data – p. 31



Topic and code	Reporting Requirements (Accounting Metrics Description)	Partial disclosure	Location (including URL)	Page reference
TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards		2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a>	Cyber security - p. 27 Overview of risks for FY21 - p. 53 Corporate Governance Statement - Security Group - p. 104, Regulatory Report - Commonwealth Government Policies - pp. 180-181
<b>Managing Systemic Risks from Technology Disruptions</b>				
TC-TL-550a.1	<ol style="list-style-type: none"> <li>System average interruption frequency and</li> <li>Customer average interruption duration</li> </ol>	* NBN Co reports network availability as key measure for network resilience	<p>2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a></p> <p>2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a></p>	<p>Network availability - p. 26</p> <p>Network availability across FY21 - p. 15</p>
TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions		<p>2021 Annual Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/financial-reports/nbn-co-annual-report-2021.pdf</a></p> <p>2021 Sustainability Report - <a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/reports/sustainability-reports/nbn-sustainability-report-2021.pdf</a></p>	<p>Network resilience, Investing in resilience - p. 26; Emergency response and community communications - p. 27</p> <p>Keeping our network reliable and resilient - pp. 14-15</p>